

# DNB Electronic Statement Enrollment Form – Please Complete Form and Return to Bank

Mail completed form to E-Statements, The Delaware National Bank of Delhi, PO Box 508, Delhi NY 13753 or Fax to 607-746-0736, attention E-Statements

<input type="checkbox"/> New User (complete entire form)	<input type="checkbox"/> Existing User Modification (Complete items with * - DO NOT PROVIDE PASSWORD)
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### CUSTOMER INFORMATION

*Last Name:	*First Name:	*Email Address:
*Business Name: <i>(if applicable)</i>		
Address:		
City:	State:	Zip:

### METHOD OF STATEMENT RETRIEVAL

Please select your retrieval method	<input type="checkbox"/>	I will use my Internet Banking account to retrieve my statements. My Internet Banking User ID is: _____
	<input type="checkbox"/>	I do not have Internet Banking and I will need to use the Bank's Electronic Statement Website to retrieve my statements. Please create a User ID for me from the 3 choices I have provided below. (DO NOT COMPLETE IF YOU SELECTED INTERNET BANKING AS YOUR RETRIEVAL METHOD)
	User ID must be at least four characters and/or numbers in length	
	Choice #1:	Choice #2:
	Temporary Password: _____	Password must be between 7 and 12 characters and/or numbers in length. Must contain 1 character and 1 Number, and is case sensitive.

### ACCOUNT INFORMATION

#	Account Number	Type	#	Account Number	Type
1		[ ] CK [ ] SV	7		[ ] CK [ ] SV
2		[ ] CK [ ] SV	8		[ ] CK [ ] SV
3		[ ] CK [ ] SV	9		[ ] CK [ ] SV
4		[ ] CK [ ] SV	10		[ ] CK [ ] SV
5		[ ] CK [ ] SV	11		[ ] CK [ ] SV
6		[ ] CK [ ] SV	12		[ ] CK [ ] SV

### AUTHORIZATION

By signing below, I certify that everything I have stated in this application is correct and authorize The Delaware National Bank of Delhi to create an Electronic Statement Account on my behalf. I also agree to all terms set forth in the Electronic Statement Disclosure Agreement. Further, I understand that I will be sent an email alert to the email address I indicated above when my statements are created, and in order to access my statements, I must either log in to my Internet Banking account or the Banks Electronic Statement Web Site. I will protect my User ID and password to the best of my ability.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

### BANK INFORMATION (To Be Completed By Bank)

CUSTOMER INFORMATION			
<input type="checkbox"/> New	<input type="checkbox"/> Existing	Date: _____	
Originating Officer or CSR: _____			
Account set up by: _____	Date: _____	Time: _____	

***Electronic Statement Disclosure Agreement***

I. Electronic Delivery of Statements and Notices

By accepting "The Delaware National Bank of Delhi Electronic Statement Disclosure Agreement", you consent and agree that The Delaware National Bank of Delhi (hereinafter referred to as "bank", "we", and "us") may provide certain disclosures and notices to you in electronic form, in lieu of paper form, including electronic delivery of statements (E-Statements) for your Bank account(s).

II. Scope of Consent for Electronic Delivery of Statements

Your consent to receive E-Statements covers the periodic statements you are provided in connection with your Bank deposit account(s). By using E-Statements, you accept and agree to be bound by the general terms and conditions governing E-Statements, including without limitation all the terms and conditions in this Agreement. You agree to be bound by any and all laws, rules, regulations and official issuances applicable to E-Statements now existing or which may hereafter be enacted, issued or enforced, as well as such other terms and conditions governing the use of other facilities, benefits or services that the Bank may from time to time make available to you in connection with E-Statements.

The Bank has absolute discretion to make E-Statements available to you. Further, the Bank has the discretion from time to time and upon giving notice to you to modify, restrict, withdraw, cancel, suspend or discontinue E-Statements without giving any reason and you understand that by using E-Statements after any modification or change has been effected, you would have agreed to such modification or change.

All future statements for that account will be E-Statements which you will access through the internet to obtain, review, print, and copy/download your periodic deposit account statements. Each statement cycle we will send an email notice to you advising you of the availability of your E-Statement. Your electronic statement will be available for viewing for a period of (6) months (or such period as decided the Bank and notified to you) from the applicable statement date.

III. Scope of Consent for Electronic Delivery of Notices

Your consent to receive electronic notices covers any notice or other type of communication provided to you pursuant to the terms of this Agreement. We will send all notices, attachments, and/or documents via e-mail to the last known e-mail address provided by you. You agree to notify us promptly of any change of your e-mail address.

IV. E-Statement Procedures

You must enroll each of your deposit account(s) for which you want to access E-Statements. To enroll your account(s) for E-Statement access, simply complete the Electronic Statements Enrollment form and return it to us.

Once we receive the completed Electronic Statement Enrollment form, we will send an email to the address you provided in order to verify it is a valid email address. You will be required to send us a reply email indicating that you received the email. Once we receive the reply message, we will complete the enrollment process.

Your E-Statement for your next statement cycle should be available for viewing the business day after your statement date. You will receive an automated notification email shortly after the end of each statement period informing you that your E-Statement is ready for viewing. In order to access your E-Statements, you must either log in to your Internet Banking account or the Banks Electronic Statement Web Site using your User ID and password.

V. Change of Mailing Address, E-mail Address, and Other Information

You agree to notify us immediately of any change in your mailing address, e-mail address or other particulars relevant to this Agreement. To notify us of your e-mail address change, please contact the bank (see "How to Contact Us" below). Please note that you must provide us with an e-mail address in order to use the E-Statement service.

VI. Joint Accounts

If your Bank account is owned jointly with another person, either one of you may consent to receive electronic disclosures and E-Statements, and that person's election to access E-Statements shall apply to both of you. The Bank will automatically turn off the paper statement for that account after the first E-Statement has been made available unless you request to continue to receive your paper statements in addition to your E-Statements (please refer to Requesting to Receive Paper Statements in Addition to E-Statements).

**VII. Security**

You agree that the Bank shall not be held liable if you are unable to gain access to the electronic statement website from time to time. You understand that some or all of the E-Statement services and/or other Bank system services may not be available at certain times due to maintenance and/or computer, communication, electrical or network failure or any other causes beyond the Bank's control. You understand the importance of your role in preventing misuse of your accounts and you agree to promptly examine your E-Statement for each of your bank accounts as soon as you can access it. You must report any errors or discrepancies in accordance with our Account Disclosure as provided to you and with applicable law.

You are responsible for keeping your User IDs, passwords, account numbers and other account data confidential.

**VIII. System Requirements**

In order for you to access and retain your E-Statement records, your system must have:

- Internet access
- E-mail Account
- A certified/supported browser
- Adobe Acrobat Reader 5.0 or greater (which may be downloaded at no charge on the Internet)

**IX. Change in Terms**

The Bank reserves the right to change the terms and conditions of this agreement at any time, which includes the addition and deletion of E-Statement services.

**X. Your Right to Withdraw Consent**

You have the right to withdraw your consent to have your statements provided in an electronic form by contacting the bank (see "How to Contact Us" below). We will then discontinue E-Statement service for that account and you will receive paper statements for subsequent statement periods. Once this is done, previous E-Statements will no longer be available.

**XI. How to Contact Us**

If you need to contact the bank for any of the circumstances described above, or for any other reason, you may contact us by telephone at (607) - 746 - 0700 or by U.S. mail at The Delaware National Bank of Delhi, PO Box 508, 124 Main Street, Delhi NY 13753.